

Willowbean

Terms and Conditions of Plant Hire

All plants are offered for hire subject to their being unsold and in acceptable condition on receipt of order.

VAT-All prices are per plant and exclusive of VAT which should be added at the standard rate of 17.5%.

Payment Terms-

Payment may be made by cash or cheque in Sterling or by advanced BACS payment. Unfortunately we are unable to take credit or debit cards.

At the time of hire, or at least one month prior to the event, we ask for payment in full together with a separate cheque for the total retail value of the plants. This cheque will not be banked but will be kept as our insurance against any loss or damage to the plants and will be returned/destroyed on collection/return of the hired items. Hired items must be returned in the same condition they were supplied. If the condition of the returned items is deemed unsatisfactory by Willow Bean, we reserve the right to charge a reasonable fee for the damaged items.

Viewing-

We strongly advise and are happy to accommodate viewing of plants before hire. We do not accept responsibility of cost of returning goods that have not been previously viewed and selected.

Prices-

Walnut Hill Nurseries will endeavour to maintain prices but reserve the right to alter prices at any time without notification. All price changes will be advised at the time of ordering. Quotations are valid for orders confirmed within 28 days and subject at time of order.

Title to Goods-

Ownership of any items hired to a customer shall remain the property of Willow Bean at all times during the hire period. The hirer will not hire, lend, sell or in any other way part with the hired goods. A change of location of the hired plant material is not permitted without the prior consent of Willow Bean.

Plant care-

For hire periods longer than 2 days, the hirer will be responsible for following basic watering guidelines issued at time of hire.

Delivery-

Delivery charges are dependant on delivery address, quantity ordered and size of the items. Prices will be quoted on request. Deliveries are accepted on the basis that plants are required on the ground floor and within easy access of a parking/loading area. The hirer must notify Willow Bean of any difficulties regarding access and may incur an additional charge if this is the case.

Insurance-

Willow Bean does not accept responsibility for any damage to property and/or injury to persons caused by or in connection with the use of the hired items. We strongly advise you to have adequate insurance for the duration of the hire period.

The placing of an order constitutes acceptance of our terms and conditions.